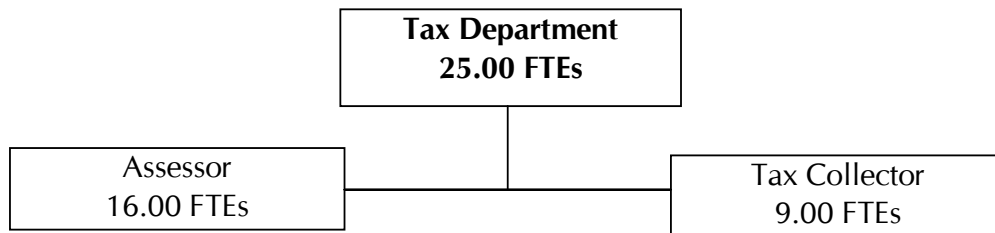


## Catawba County Government



# Tax Department

					Summary
	2004/05 Actual	2005/06 Current	2006/07 Requested	2006/07 Approved	Percent Change
<b>Revenue</b>					
Property Tax	61,473,014	62,836,529	63,488,438	63,488,438	1%
Charges & Fees	203,151	206,058	216,498	212,498	3%
Contribution to General Fund	(61,238,959)	(62,554,349)	(63,204,654)	(63,174,216)	1%
General Fund	939,294	1,017,061	1,047,018	999,225	-2%
<b>Total</b>	<b>\$1,376,500</b>	<b>\$1,505,299</b>	<b>\$1,547,300</b>	<b>\$1,525,945</b>	<b>1%</b>
<b>Expenses</b>					
Personal Services	\$1,047,756	\$1,145,654	\$1,179,950	\$1,171,595	2%
Supplies & Operations	273,553	339,645	347,350	334,350	-2%
Tax Refunds	55,191	20,000	20,000	20,000	0%
Capital	0	0	0	0	0%
<b>Total</b>	<b>\$1,376,500</b>	<b>\$1,505,299</b>	<b>\$1,547,300</b>	<b>\$1,525,945</b>	<b>1%</b>
<b>Employees</b>					
Permanent	25.00	25.00	25.00	25.00	0%
Hourly	0.00	0.00	0.00	0.00	0%
<b>Total</b>	<b>25.00</b>	<b>25.00</b>	<b>25.00</b>	<b>25.00</b>	<b>0%</b>

## Significant Changes:

This budget moves a Cadastral Mapper position from the Assessor's cost center to the Tax Collector cost center and reclassifies the position to a Tax Collection Clerk. This position will be stationed in the front lobby of the Government Center to improve customer service to citizens and improve the efficiency of the Tax Office.

## **TAX ASSESSOR**

### **Statement of Purpose**

Ensure all real and personal property is listed annually to the owner of record as of January 1<sup>st</sup> of each year and all licensed motor vehicles are billed by the fourth month following the renewal month, as mandated by the General Statutes of North Carolina.

### **Outcomes**

1. To ensure prompt notification to citizens of their tax amount due, mail real and personal tax bills no later than September 1<sup>st</sup>, when they lawfully become due and payable.
2. Mail vehicle tax bills fifteen days prior to the first day of the month the tax bill is due.
3. Provide quality customer service by responding to all taxpayer inquiries within 24 hours.
4. Perform timely transfers of real property to new owners by processing deeds received from Register of Deeds office within fifteen (15) days of receipt.
5. Provide exemplary customer service to the public in the Real Estate Assistance area by maintaining up-to-date information and staff availability to answer questions.

# Assessor

Organization: 130050

	2004/05 Actual	2005/06 Current	2006/07 Requested	2006/07 Approved	Percent Change
<b>Revenue</b>					
Charges & Fees	\$24,914	\$31,850	\$31,450	\$27,450	-14%
General Fund	939,294	1,017,061	1,047,018	999,225	-2%
<b>Total</b>	<b>\$964,208</b>	<b>\$1,048,911</b>	<b>\$1,078,468</b>	<b>\$1,026,675</b>	<b>-2%</b>
<b>Expenses</b>					
Personal Services	\$728,580	\$806,376	\$831,648	\$789,855	-2%
Supplies & Operations	180,437	222,535	226,820	216,820	-3%
Tax Refunds	55,191	20,000	20,000	20,000	0%
Capital	0	0	0	0	0%
<b>Total</b>	<b>\$964,208</b>	<b>\$1,048,911</b>	<b>\$1,078,468</b>	<b>\$1,026,675</b>	<b>-2%</b>
<b>Employees</b>					
Permanent	17.00	17.00	17.00	16.00	-6%
Hourly	0.00	0.00	0.00	0.00	0%
<b>Total</b>	<b>17.00</b>	<b>17.00</b>	<b>17.00</b>	<b>16.00</b>	<b>-6%</b>

## Significant Changes:

A Cadastral Mapper position was moved from this cost center to the Tax Collector cost center and reclassified as a Tax Collection Clerk to improve customer service to citizens and improve the efficiency of the Tax Office.

## **TAX COLLECTOR**

### **Statement of Purpose**

To collect and account for all current, as well as delinquent, County and City Ad Valorem taxes charged to the Tax Collector; all County privilege licenses; issue all mobile home moving permits; collect all County street assessments; and collect all fees related to garnishment, attachment, levy, judgment, and returned checks as provided by North Carolina law.

### **Outcomes**

1. Achieve a year-end tax collection rate within the top 5% of counties in North Carolina.
2. Achieve an average collection rate of at least 98.5% for the eight municipalities.
3. Reduce the prior ten (10) years delinquents by 25% during the period July 1, 2006, through June 30, 2007.
4. Collect 95% of the Fiscal Year 2006/07 Motor Vehicle tax.
5. Maintain exemplary customer service by responding to all taxpayer inquiries within 24 hours and enrolling staff in customer service training sessions where practicable and when offered.

# Tax Collector

Organization: 130100

	2004/05 Actual	2005/06 Current	2006/07 Requested	2006/07 Approved	Percent Change
<b>Revenue</b>					
Property Tax	\$61,473,014	\$62,836,529	\$63,488,438	\$63,488,438	1%
Charges & Fees	178,237	174,208	185,048	185,048	6%
Cont. to General Fund	(61,238,959)	(62,554,349)	(63,204,654)	(63,174,216)	1%
<b>Total</b>	<b>\$412,292</b>	<b>\$456,388</b>	<b>\$468,832</b>	<b>\$499,270</b>	<b>9%</b>
<b>Expenses</b>					
Personal Services	\$319,176	\$339,278	\$348,302	\$381,740	13%
Supplies & Operations	93,116	117,110	120,530	117,530	0%
Capital	0	0	0	0	0%
<b>Total</b>	<b>\$412,292</b>	<b>\$456,388</b>	<b>\$468,832</b>	<b>\$499,270</b>	<b>9%</b>
<b>Employees</b>					
Permanent	8.00	8.00	8.00	9.00	13%
Hourly	0.00	0.00	0.00	0.00	0%
<b>Total</b>	<b>8.00</b>	<b>8.00</b>	<b>8.00</b>	<b>9.00</b>	<b>13%</b>

## Significant Changes:

A Cadastral Mapper position was moved to this cost center from the Assessor's cost center and reclassified as a Tax Collection Clerk to improve customer service to citizens and improve the efficiency of the Tax Office.